

## ADVANCES IN DIGITAL SCHOLARLY EDITING

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### ADVANCES IN DIGITAL SCHOLARLY EDITING

PAPERS PRESENTED AT THE DIXIT CONFERENCES IN THE HAGUE, COLOGNE, AND ANTWERP

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# What you c(apture) is what you get. Authenticity and quality control in digitization practices<sup>1</sup>

Wout Dillen<sup>2</sup>

Paper presented at 'Digital Scholarly Editing: Theory, Practice, Methods' DiXiT Convention, Antwerp, October 5-7, 2016.

Regardless of whether documents are taking a more prominent place in the edition (see Gabler 2007; Robinson 2013; Pierazzo 2014), it seems inevitable that today's scholarly editors are working more and more with these documents' digitized facsimiles. This may happen already in the research stage of the editing process when digital surrogates are integrated into the editor's workflow and effectively become the documents on which the editor bases her interpretation of the text and of its transmission over time. While these facsimiles are not (and probably indeed should not) be used exclusively, *in lieu* of the original analog source materials, it is nevertheless the case that they come more and more to the forefront as the basis of the editor's analysis and transcription – *precisely because* they are more transportable and durable, and because today's imaging hardware and software is capable of revealing aspects of the documents that are difficult or even impossible to detect with the naked eye.

And as important as these facsimiles have become for the editor, they are even more important for the user. Once they take their place in the digital scholarly edition, facsimiles are the closest the user will get to an unedited representation of the document's physical and textual features – even though, as Hans Zeller

The research leading to these results was conducted as part of the author's work on the 'Digital Scholarly Editing and Memory Institutions' project at the University of Borås (Sweden). This is an Experienced Researcher position that is part of the DiXiT network, a Marie Curie ITN which has received funding from the People Programme (Marie Skłodowska-Curie Actions) of the European Union's Seventh Framework Programme (FP7/2007-2013) under REA grant agreement n° 317436. This funding also allowed the author to participate in the conference.

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already suggested in the 1970s in his influential essay on 'Befund und Deutung', a facsimile is not completely unedited or objective (1971). As the only available visual representative of the physical document, the facsimile becomes the document that the user will use to assess the editor's transcriptions, claims, and arguments about the text. This means that both users and editors are placing a lot of trust in the digital avatars of physical, historical documents they claim to study. Therefore, this paper argued that issues of authenticity and quality control for digital facsimiles are important issues that need to be addressed at the outset of any digital scholarly editing project. Because too often, we take these digital surrogates at face value.

As editors, we pride ourselves on knowing the difference between the two. We know that text is transmitted from document to document, from medium to medium, and that we should consider the effect that the medium has on the text that is transmitted. Documentary aspects like 'size', 'texture', 'coloring', etc. can help us determine how the text was read at the time the document was made. As textual scholars we are very aware that the medium that carries the text has a very specific impact on our interpretation of that text. And we know that by digitizing an analog object, we effectively are transporting it onto a new medium, which inevitably will have an important impact on our understanding of that text. Some aspects, such as the text, typically will be retained - although the readability of that text will depend strongly on the quality of the images. Some aspects, such as the correctness of its colours, can only be hinted at or assessed in relative terms. And some aspects, like the document's texture, feel, smell, etc. will be lost. In other words, by transporting select aspects of the original object into a new medium, we are creating a new document, that acts as an intermediary between the original on the one hand, and our edited version on the other.

But even as scholarly editors, do we really treat this new, intermediary document with the same due diligence and scrutiny as we do the documents it mediates between? Personal experience tells me otherwise. Working on the Beckett or Brulez editions at the University of Antwerp's Centre for Manuscript Genetics as part of my PhD, I was transcribing and checking transcriptions of image files that I had never seen the original of. Of course, I was not the real 'editor' of those specific modules. And if I were, I would consider it my editorial duty to go to the archives and see the original documents for myself. But even if that were the case, I doubt that I would spend the same time analysing the ins and outs of every page with the same attention to detail as I did when I was transcribing the documents. In many cases such scrutinous inspection is not even possible, because we have to be very careful not to damage the documents while we are studying them. That is one of the reasons why we digitize in the first place. And when I am using someone else's scholarly edition, I will think about these issues even less, and interact with the facsimiles 'as if they were the actual documents' myself.

This is the premise of my current project at the University of Borås, titled 'Digital Scholarly Editions and Memory Institutions' that aims to address these issues by calling for a critical assessment of digitization practices. To do so, the project focuses on the moment the analog object is captured – a process that retains as well as discards a substantial amount of information. Therein lies the meaning of this paper's title. For the facsimiles that we use in our editions, what you see usually

is what you get: you see an image that you try to make sense of in relation to the edited text, an image that promises to be a faithful representation of the source document, but that is rendered without any data or context to back this claim up. And what you see, is really what you capture: those aspects of the document that are possible to represent in the digital medium as we know it – and really only a selection of those aspects, relative to the means and tools the photographer has at her disposal, the standards that she is required to follow, and the decisions that she has to make. It is these issues and the variables they introduce into the digitization process that this project wants to address.

As the project's first case study, I visited the National Library of Sweden in Stockholm to investigate how this institution handles digitization practices: which standards are used, and why?; how are these standards established?; how are they negotiated between different parties?; and how minutely are they followed in practice? The National Library of Sweden was selected for this case study because 1) it has for some time now been actively involved in the development of a detailed digitization strategy, and 2) it prides itself on putting trained photographers in charge of capturing (i.e. digitizing) the source materials. These factors, as well as some preliminary meetings with Lars Björk - the head of conservation at the National Library - suggested that this institution has a relatively high awareness of the issues this project means to investigate, and that its expertise in these areas may be transferred to memory institutions that have a less advanced digitization strategy. The case study would exist of three parts: 1) a document study - including documents with technical information and digitization manuals that the library had drafted as part of its digitization strategy; 2) an observation study - where I followed a photographer for a couple of days while she was capturing the materials, to study how her workflow was executed in practice, as well as her interaction within this workflow with her hardware and software, and with her colleagues; and 3) a series of interviews with people from the institution who were involved in the digitization process in some form or other.

This paper reported on the preliminary results of this first case study at the KB in Stockholm. By mapping the interactions between different agents who are involved in the digitization process, it aimed to refute the notion that digitization is a simple and straightforward process. Instead, the research suggests that different agents put different demands on the digital object – demands that need to be taken into account by the photographer during the moment of capture. And that even when these issues and agreements are taken into account, digitization often is still a process of 'problem solving'. To this end, the paper presented a set of examples to support the claim that in many cases the quality of the digitization will depend highly on the photographer's professional skills and interpretation (arguably much in the same way as the construction of the 'text' of a scholarly edition depends on the editor's professional skills and interpretation). This would suggest that (as in scholarly editing) the 'accountability' of the photographer is much more important and relevant than her 'objectivity' - and that in a scholarly edition, we should try to find a way to incorporate that accountability into the edition, and thereby raise the user's awareness of the degree of interpretation that goes into the process of creating the digital facsimile.

To conclude, the paper introduced the next proposed case studies that will serve to put the findings at the National Library in Sweden in perspective. By bringing these case studies together, I want to examine how aware these memory institutions are of each other's efforts in this area, how their standards are communicated, and whether they are negotiated further on the international level as well. I think that this mapping of the way in which quality measures are negotiated between different agents is an important first step towards getting a better understanding of the relation between the source document and the digital facsimiles that we are displaying in our editions. And I think that this awareness is essential if we really want to be accountable for all the aspects of our edition, and our interpretation of its materials.

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